

Procedure for Installing the Zscaler Client Connector on Windows OS - CLI

Step 1: Download the ZCC Application

Download the Zscaler Client Connector (ZCC) installer from the following link:

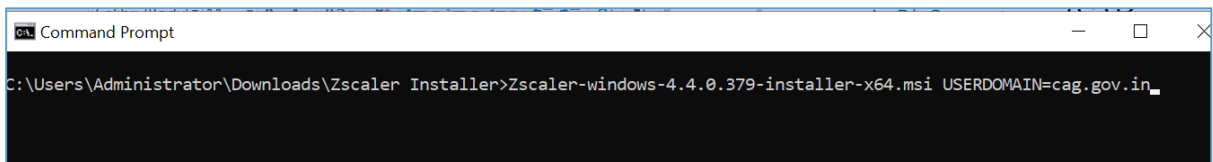
[Zscaler Windows Installer](#)

Step 2: Verify the Download Location

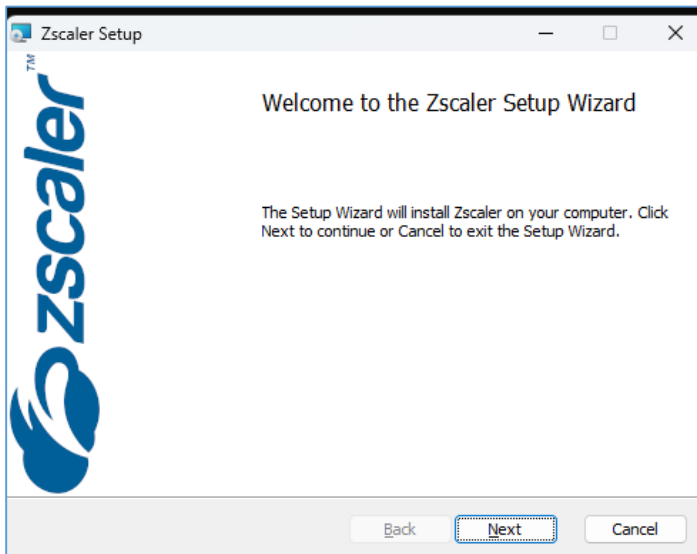
The downloaded application should be located in your **Downloads** folder.

Step 3: Launch Command Prompt and Start Installation

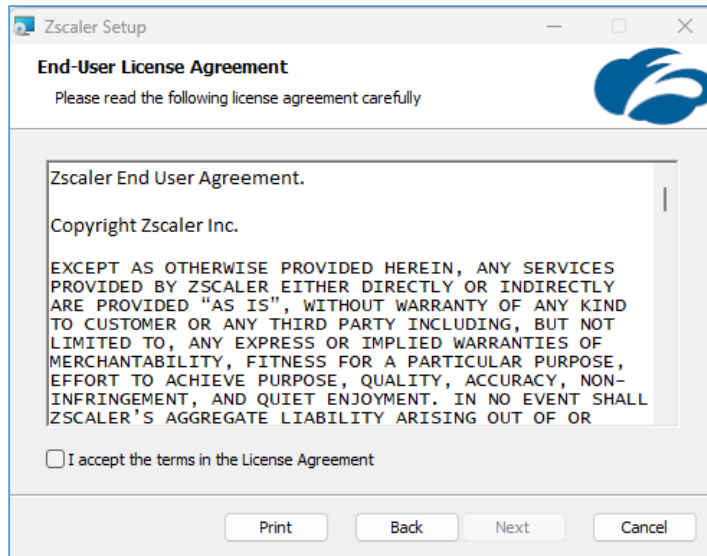
- Press the **Windows key + R** to open the "Run" dialog.
- Type **CMD** and press **Enter** to open the Command Prompt.
- Navigate to the folder where the Zscaler installer has been downloaded (typically the **Downloads** folder). You can use the `cd` command in Command Prompt to change the directory.
- Execute the following command to begin the installation:
- `Zscaler-windows-4.4.0.379-installer-x64.msi USERDOMAIN=cag.gov.in`



```
Command Prompt
C:\Users\Administrator\Downloads\Zscaler Installer>Zscaler-windows-4.4.0.379-installer-x64.msi USERDOMAIN=cag.gov.in
```



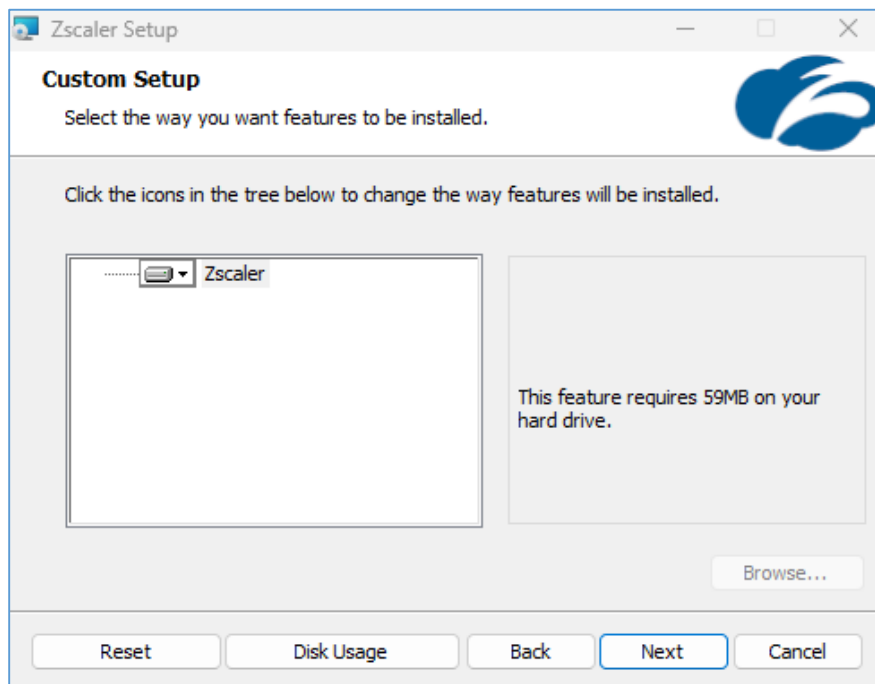
Step 4: Accept the License Agreement



- A window will appear asking you to accept the license terms. Check the **I accept** box and click **Next**.

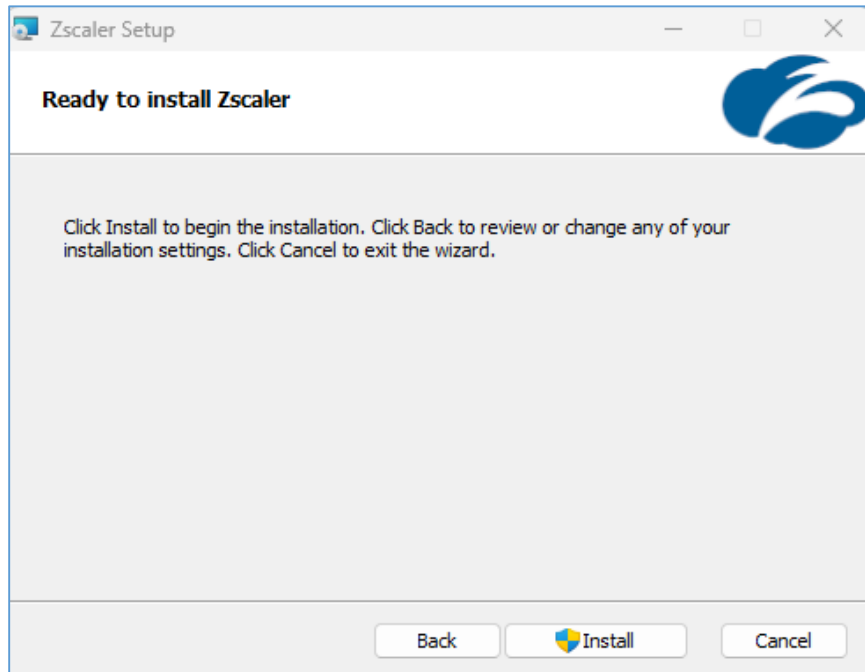
Step 5: Custom Setup

- In the **Custom Setup** window, click **Next** to continue.



Step 6: Begin Installation

- In the **Ready to Install Zscaler** window, click **Install** to begin the installation process.



Step 7: Verify ZCC Connector Installation

- Once installed, check the **Windows system tray** (located at the bottom-right corner of the screen). You should see the ZCC app icon there.
- Alternatively, click the **Windows icon** in the taskbar and search for the ZCC application. Open it to confirm installation.

Procedure for Installing the Zscaler Client Connector on Android Mobile

Step 1: Download the Zscaler Client Connector from the Play Store

- Open the **Google Play Store** on your Android device.
- In the search bar, type **Zscaler Client Connector** and press **Enter**.
- Click the **Install** button to download the app.

Step 2: Open the Zscaler Client Connector App

- Once the installation is complete, click on the **Open** button to launch the app.

Step 3: Grant Permissions

- A pop-up window will appear asking for permission. Click **OK** to grant the necessary permissions for the app to function properly.

Step 4: App Window

- After granting permissions, the Zscaler Client Connector app window will appear, and you are now ready to use the application.

This procedure ensures that the Zscaler Client Connector is successfully installed on both Windows and Android devices. If you encounter any issues during installation, please refer to the provided screenshots or contact your respective FHD support for further assistance.

Procedure for Installing the Zscaler Client Connector on Mac OS Device

Step 1: Download the ZCC Application

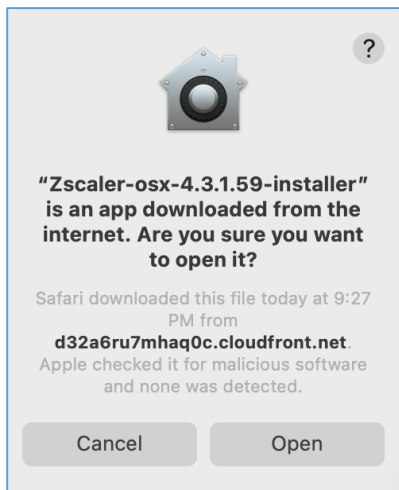
Download the Zscaler Client Connector (ZCC) installer for Mac OS from the following link:

[Zscaler Mac OS Installer](#)

Step 2: Open the Downloaded Application

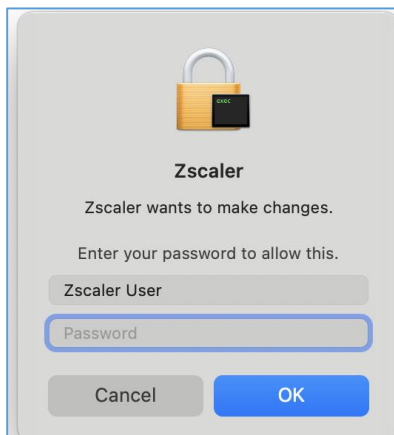
After downloading, locate the **Zscaler-osx-4.3.1.59-installer.app.zip** file in your **Downloads** folder.

- Click on the ZIP file to extract it, then click on the **Zscaler** app to open it.



Step 3: Grant Administrator Permissions

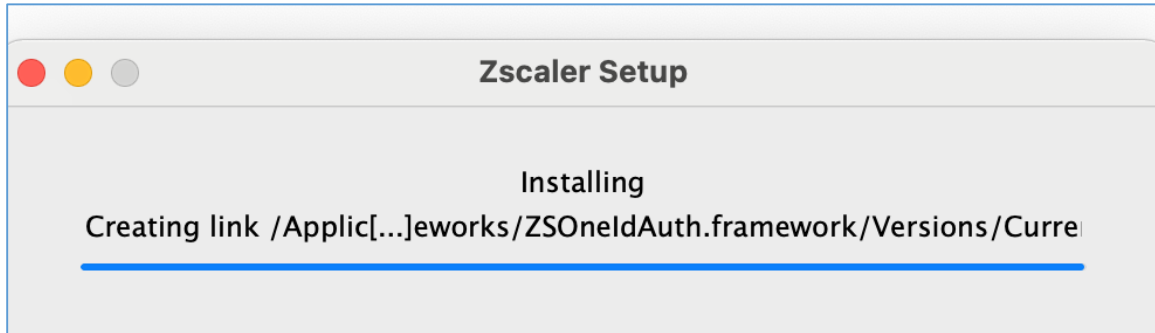
- You will be prompted to enter your **Administrator password** to allow the installation to proceed.



- Enter your password and click **Allow**.

Step 4: Start the Zscaler Setup

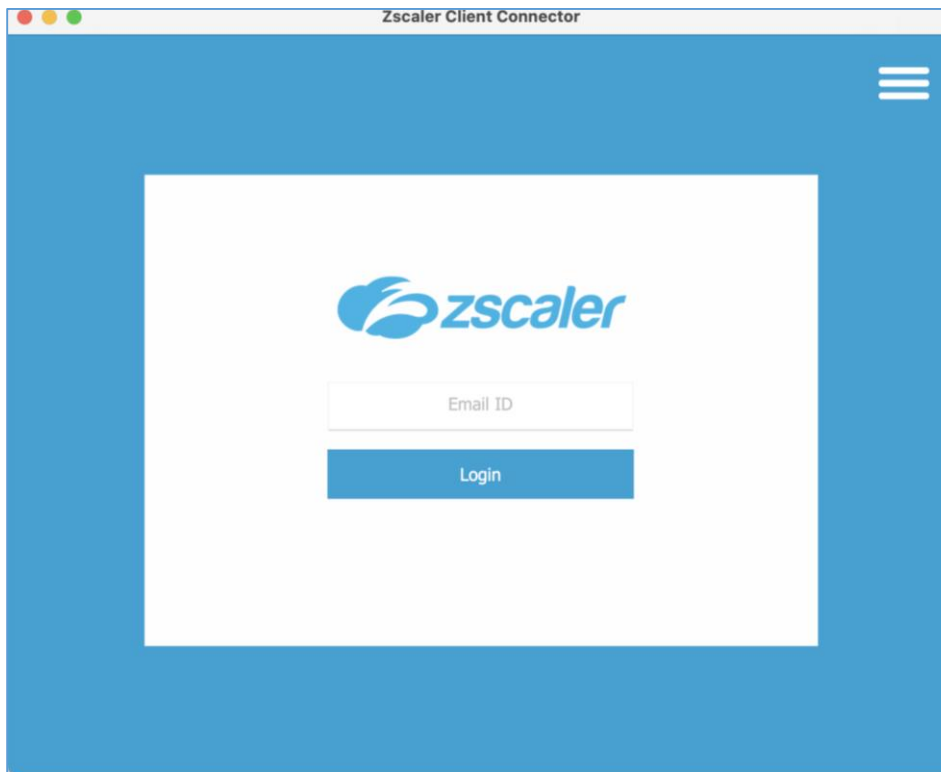
- The Zscaler setup process will start automatically once permissions are granted.



- Follow the on-screen instructions to complete the installation.

Step 5: Zscaler Login

- After the setup is complete, the Zscaler app login window will open. You can now log in to configure and use the Zscaler Client Connector.



Procedure for Installing the Zscaler Client Connector on iPhone Device

Step 1: Download from the App Store

- Open the **App Store** on your iPhone.
- In the search bar, type **Zscaler Client Connector** and press **Search**.
- Click on the **GET** button next to the app to start downloading.

Step 2: Complete the Installation

- Once the app has been downloaded and installed, you will see the **Zscaler Client Connector** icon on your iPhone's home screen.
- Tap the icon to open the app and begin using it.

This guide provides a straightforward process to install the Zscaler Client Connector on both Mac OS and iPhone devices. If you encounter any issues, ensure your device meets the minimum requirements or refer to troubleshooting documentation.